

BEFORE THE
POSTAL REGULATORY COMMISSION
WASHINGTON, D.C. 20268-0001

FIRST-CLASS MAIL AND PERIODICALS
SERVICE STANDARD CHANGES, 2021

Docket No. N2021-1

**RESPONSE OF THE UNITED STATES POSTAL SERVICE TO
QUESTION 15 OF PRESIDING OFFICER'S INFORMATION REQUEST NO. 2**
(May 24, 2021)

The United States Postal Service hereby provides its response to the above-listed question of Presiding Officer's Information Request No. 2, issued on May 14, 2021. Question 15 is stated verbatim and followed by the response.

Respectfully submitted,

UNITED STATES POSTAL SERVICE

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**RESPONSE OF UNITED STATES POSTAL SERVICE WITNESS HAGENSTEIN TO
PRESIDING OFFICER'S INFORMATION REQUEST NO. 2**

Question 15. Please refer to USPS-T-3 at 14, where you state that the proposed standards will allow for up to 4 hours to conduct a transfer at a hub facility.

- a. Please provide a national average (or estimate with an explanation if no average is available) of the current time required to execute a hub transfer.
- b. If the average or estimate is calculated, please provide all source material used to make that calculation.

RESPONSE:

- a. A minimum of two hours is required to transfer volumes through a Surface Transfer Center (STC). Additional time, varying by origin and destination pair, is needed to route to and from an STC versus a direct trip. The total estimated average time currently needed to route and transfer volumes through an STC is 6.09 hours. The average dwell time at the STC is 4.14 hours and the deviation to the STC versus a direct routing adds an average of 90.7 miles, or 1.95 hours.
- b. Please see the Excel spreadsheet in USPS-LR-N2021-1-17.